

Technology Planning Matrix (Enterprise-level Software Systems – What’s what and who to contact for help?) START HERE – Single Login Address –


Toolset	Google Tools pipeline.sbccc.edu Choose Faculty tab, then resources option	Prof. Dev Flex pipeline.sbccc.edu Choose Faculty tab, then resources option	Curricunet pipeline.sbccc.edu Choose Faculty tab, then resources option	E--Lumen pipeline.sbccc.edu After logging into Pipeline, choose faculty tab, then class mgmt option Choose SLO scoring	Campus Pipeline/Banner pipeline.sbccc.edu Then choose faculty tab and class mgmt. option	OnTrack pipeline.sbccc.edu After logging into Pipeline, choose faculty tab, then class	Moodle/Canvas www.sbccc.edu (choose Pipeline button, then Moodle/Canvas link on Pipeline page)
Primary uses	<ul style="list-style-type: none"> Email and calendar sharing with staff, faculty, and admins Content creation and sharing --- GoogleDocs, Spreadsheets, Presentations Non-threaded discussions 	<ul style="list-style-type: none"> Register for training workshops Submit flex activities for FPD credit 	<ul style="list-style-type: none"> Submit new or modified course proposals Submit new or modified program info 	<ul style="list-style-type: none"> Submit course SLO scores and Improvement plans Get simple class reports on SLO scores 	<ul style="list-style-type: none"> Email your ENTIRE class Print Class rosters Drop students Submit final grades Access positive attendance rosters 	<ul style="list-style-type: none"> Recommend students for tutoring Recommend students for counseling Search/Filter 	Learning management system ---All web type classes (similar to Blackboard, E---College, etc.)
Examples of course tool components or features available	<ul style="list-style-type: none"> Email Calendar MS Office type files like word documents, Excel files, spreadsheets <i>accessible and editable on the WWW</i> 	Contact Joyce McPheter at X2216 for help or Kenley Neufeld at neufeld@sbccc.edu	Contact Kaylene Thomas (X4258) in the Curriculum Office for an account; Contact your Curriculum Committee rep or Kaylene for training	Contact Rob Brown (X2860) or Michael Robinson for training	<ul style="list-style-type: none"> Access to and class rosters, add authorization codes Class (group) or individual email Access MASS rosters if chair or program lead 	Early alert referrals	<ul style="list-style-type: none"> internal email threaded bulletin board links to web sites or videos repository for course files online teacher/peer assignments and assessments individual student tracking online gradebook

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Pipeline/Banner Quickstart

- To access Campus Pipeline, go to <http://www.sbcc.edu> and choose the Pipeline icon
- Log into Pipeline using your Pipeline ID and password
- Choose the Faculty tab, then Classroom Management
- Choose the link of interest in the Faculty links box/channel to print your rosters, drop students, access add authorization codes, etc.

Google Tools Quickstart

- To access Campus Pipeline, go to <http://www.sbcc.edu> and choose the Pipeline icon
- Log into Pipeline using your Pipeline ID and password
- Choose the Employee tab and the Resources’ option available.
- Select the tool of interest, e.g., Google drive for documents, spreadsheets, etc.
- Select the GEAR ICON  located in the upper right hand side of the window and HELP option link to get Google embedded help for Google Tools

Moodle or Canvas Quickstart

- To access Campus Pipeline, go to <http://www.sbcc.edu> and choose the Pipeline icon
- Log into Pipeline using your Pipeline ID and password
- Select the Moodle or Canvas links located in the upper right menu bar
- Choose the link for the CRN/section you want to access. If you don’t see the link for your course, make sure the SHOW ALL courses is chosen on your MyMoodle or Canvas Dashboard page.
- Go to following FRC training site on Moodle – http://frc.sbcc.edu/?page_id=1971 to access training videos on Moodle
- For Canvas help, select the ? mark in the lower left hand of the browser window after you log into Canvas. The FRC will be developing a few tutorials but will link to Canvas support for most guides/tutorials.

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Contacts for TEACHER help?

- Google Tools– IT helpdesk at X2215, 8 am to 4 pm, Monday thru Friday, or at helpdesk@sbcc.edu OR Faculty Resource Center staff for PEDAGOGICAL QUESTIONS
- Professional Development Website– Flex, Joyce McPheter, X2216, generally Monday through Friday or Elizabeth Imhof at Imhof@sbcc.edu
- Curricunet – Kaylene Thomas, X4258, generally Monday through Friday
- E-Lumen – Michael Robinson at X3741 for training but contact Institutional Research for access to eLumen server or to run SLO reports for your programs/departments.
- Campus Pipeline/Banner – IT helpdesk at X2215, 8 am to 4 pm, Monday thru Friday, or at helpdesk@sbcc.edu or FRC for training
- Xythos – IT helpdesk at X2215, 8 am to 4 pm, Monday thru Friday, or at helpdesk@sbcc.edu or FRC for training
- Moodle/Canvas – FOR TECHNICAL QUESTIONS.... Academic Support help desk, 9 am to 4 pm, Monday thru Thursday, 9 am to 1 pm at <http://www.sbcc.edu/distanceeducation/destudentsupport.php> and the FRC at frc-group@pipeline.sbcc.edu for training OR PEDAGOGICAL QUESTIONS
 - Canvas has evening and weekend telephone support for faculty at 1-844-303-0347

Contacts for STUDENT help?

- Campus Pipeline/Banner – Academic Support help desk, X2949, 8 am to 4 pm, Monday thru Friday, some Saturday hours, or at <http://www.sbcc.edu/distanceeducation/destudentsupport.php>
- Xythos – Academic Support help desk, X2949, 9 am to 4 pm, Monday thru Thursday, 9 am to 1 pm on Friday, or at <http://www.sbcc.edu/distanceeducation/destudentsupport.php>
- Moodle/Canvas – Academic Support help desk, X2949, 8 am to 4 pm, Monday thru Friday, some Saturday hours, or at <http://www.sbcc.edu/distanceeducation/destudentsupport.php>
 - Canvas has evening and weekend telephone support for students at 1-844-303-0347
- Google Tools – Academic Support help desk, X2949, 8 am to 4 pm, Monday thru Friday, some Saturday hours, or at online@sbcc.edu